

# For Additional Information

Short-Term Vacation Rental Ordinance,  
Section 19.5.3.G, - visit  
[www.cityofhenderson.com](http://www.cityofhenderson.com),  
search Short-Term Vacation Rentals

COH Short-Term Vacation Rental  
Complaint Hotline: 725-215-1616

City of Henderson Police Department  
Non-Emergency Line: 311



City of Henderson  
Community Development and Services  
240 S. Water Street, MSC 115  
Henderson, NV 89015

Phone: 702-267-1500  
FAX: 702-267-1501  
Email: [STVR@cityofhenderson.com](mailto:STVR@cityofhenderson.com)

# Mission Statement

*Provide services and resources that enhance the quality of life for those who live, learn, work and play in our city.*



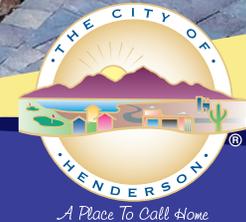
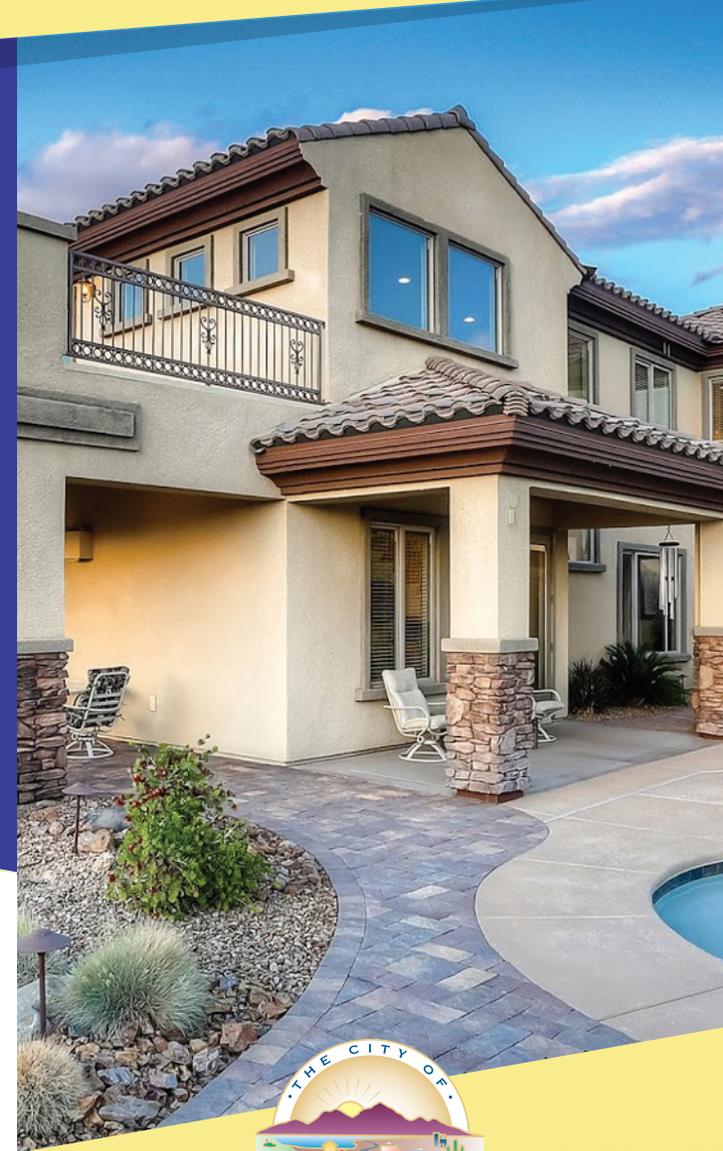
# Registered Local Contact Person Information:

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Register Local Contact must be available 24 hours a day, 7 days a week, when property is booked. Registered Local Contact must respond to any complaint within 45 minutes.

October 2019



Good Neighbor Brochure for  
**Short-Term  
Vacation Rentals**

# Short-Term Vacation Rental Good Neighbor Brochure

## Short-Term Vacation Rental Defined

A permanent residential dwelling unit or any portion of such dwelling unit, rented for occupancy for a period of less than thirty (30) consecutive calendar days, counting portions of calendar days as full days, regardless of whether a permanent resident is also present during the period of occupancy, excepting February.

## Max Number of Occupants Permitted

Persons 16 years of age and younger do not count toward the persons/bedroom limit. At least 150 square feet required per person for first 10 occupants, plus 300 square feet for each additional occupant, for up to 20 occupants.

Number of Bedrooms	Total Guests –Night (10 pm - 7 am)	Total Guests –Day (7 am - 10 pm)
1 (including studio)	4	6
2	6	9
3	8	12
4	10	15
5	12	18
6	14	21
7	16	24
8	18	27
9	20 (max)	30



## Noise

Quiet times are between the hours of 9:00 p.m. and 7:00 a.m., every day. (See also Title 8.84 and Title 19.7.8.G of the Henderson Municipal Code). Tampering with the Noise Management devices is a violation of the City ordinance. The homeowner or registered agent is required to respond to any complaints within 45 minutes.



## Trash

Rental properties should be kept clean with no visible trash. Homeowner or registered contact shall provide information about trash receptacles. Please keep all trash containers out of street view. Receptacles shall not be placed out earlier than 2:00 p.m. on the day prior to a designated collection day and must be removed no later than 12:00 midnight on the designated collection day.



## Parking

Onsite parking is limited to approved carports, garages and driveways. Renters' vehicles should not block a neighbors driveway. If streets are private, verify with homeowner or registered agent that parking is permitted on street.



## Animals/Pets

The City requires that all dogs be on a leash whenever they are in unenclosed areas or on public streets. Please pick up and dispose of your pet's waste. Loud animals often result in neighbor complaints.

## The City of Henderson Asks For Your Cooperation

Renters are advised that the rules will be strictly enforced. Noncompliance on behalf of the renter or the owner may result in citations and/or fines. Renters may be subject to expulsion from the rental property.

## Residents May Report Violations

Initial complaints should be directed to the registered local contact (the person that rented out the dwelling). The local contact then has 45 minutes to contact the occupant in order to address the complaint. The local contact must resolve the complaint within two hours. City residents have the right to call the 24/7 short-term vacation rental hotline to report violations of the rules outlined in this brochure.

