

## Heritage Park Senior Facility

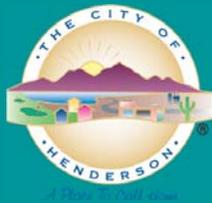
300 S. Racetrack Rd., Henderson, NV 89015  
702-267-2950

## Downtown Senior Center

27 E. Texas Ave., Henderson, NV 89015  
702-267-4150



# Patron & Guest Code of Conduct



City of Henderson Public Works,  
Parks and Recreation Department  
[cityofhenderson.com](http://cityofhenderson.com)

## A Guide for Patrons and Guests of Heritage Park Senior Facility & Downtown Senior Center

## Patron & Guest Code of Conduct

Our Patron Code of Conduct protects your rights and the rights of others to safely enjoy and use City of Henderson parks and facilities and to promote recreation and socialization in a secure environment. We appreciate your cooperation in helping us to make our facilities welcoming, fun and safe for everyone.



The Patron Code of Conduct identifies behaviors that infringe upon the rights of others. The city reserves the right to take any of the following steps for a single offense: First offense: verbal warning. Second offense: written warning and possible suspension. Third offense: Suspension or permanent expulsion. Persons removed from one of our facilities may be trespassed and subject to arrest if they return to the facility.

## Violations

Violations of the Patron Code of Conduct include (but are not limited to):

1. Failure to obey any city laws or ordinances (Henderson Municipal Code).
2. Failure to obey posted or published program, park, or facility rules, or follow staff members' instructions.
3. Misuse, destruction, theft, or damage of materials, equipment, furniture or property owned by the City of Henderson, or the property of others.
4. Vandalism or littering.
5. Any action that constitutes a violation of federal, state, or county laws and ordinances.
6. Possession of fireworks or explosives.
7. Harassment or bullying (racial, religious, or sexual) of participants or staff.



8. Inappropriate behavior, language, hygiene, or clothing that impacts the ability of participants or patrons to enjoy or use a park, program or facility.
9. Smoking, use of tobacco products or vaping in areas designated as no smoking.
10. Possession, use, or sale of alcohol or controlled substances.
11. Being under the influence of alcohol or a controlled substance.
12. Inconsiderate or discourteous behavior toward staff or participants.
13. Sleeping in any facility or park.
14. Soliciting money or panhandling.
15. Bringing luggage, sleeping bags, or carts into a recreation or senior center (except for department-organized activities).
16. Parking in non-designated areas.
17. Unnecessary rough actions against another person, such as pushing, shoving, or physical violence.
18. Abusive or threatening language or gestures, whether or not directed at a person.
19. Intentionally throwing equipment, large or heavy items in anger or disgust.
20. Any action that disrupts or obstructs any city event, program or activity.
21. Entering any facility when prohibited to do so.
22. Any activity, in the judgment of a staff member, which places oneself or others at risk of injury, or infringes upon the rights of other participants or staff.
23. Bringing pets into any building or recreation center, except for service animals.

**The City of Henderson reserves the right to refuse service to any person who fails to maintain proper conduct.**